



## Client and Pet Information

2252 North Congress Ave ♦ Boynton Beach, FL 33426 ♦  
561-877-4750 ♦ Fax : 561-877-4746

Human's Name \_\_\_\_\_ Dog's Name \_\_\_\_\_

Home Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_

Phone (H) \_\_\_\_\_ (W) \_\_\_\_\_ (Cell) \_\_\_\_\_

E-mail address \_\_\_\_\_ Co-Owner \_\_\_\_\_

Emergency Contact in case we cannot reach you: Name \_\_\_\_\_ Phone \_\_\_\_\_

**Dogs Gender** M / F **Age** \_\_\_\_\_ **DOB** \_\_\_\_\_ **Weight** \_\_\_\_\_ **Breed** \_\_\_\_\_

**Is your dog spayed or neutered?** Yes / No (please circle)

Has your dog been socialized? \_\_\_\_\_ Frequency? \_\_\_\_\_

Does your dog have any problems in the following areas? If yes, please describe:

Mouthiness \_\_\_\_\_ Mounting \_\_\_\_\_

Housetraining \_\_\_\_\_ Jumped Fence \_\_\_\_\_

**Has your dog ever...? If yes, please describe**

Growled at someone \_\_\_\_\_

Bitten a person \_\_\_\_\_

Reacted negatively when someone took food or toys away \_\_\_\_\_

Growled, snapped or bitten another dog \_\_\_\_\_

Are there any kinds of dogs your dog automatically fears or dislikes? \_\_\_\_\_

Has your dog shared food, water or toys with another dog? \_\_\_\_\_

Primary Veterinarian \_\_\_\_\_ Phone \_\_\_\_\_

Date of latest vaccination against (attach copy from veterinarian)

Rabies \_\_\_\_\_

DHLPP \_\_\_\_\_

Fecal \_\_\_\_\_

Bordetella \_\_\_\_\_

Flea/Tick \_\_\_\_\_

Dog's Medical History and/or Medications- What health issues should we know about? Please list and explain:

\_\_\_\_\_  
\_\_\_\_\_

Current food and feeding schedule \_\_\_\_\_

How did you hear about INN The DogHouse? \_\_\_\_\_

What services are you interested in? Boarding, Daycare, Grooming \_\_\_\_\_

# Pet Owner Agreement

The parties hereto agree as follows: (please initial each line)- "Owner" represents the "Human's Name" on our contract.

\_\_\_\_\_ Owner represents that their dog is in all respects healthy and does not suffer from any disability, illness or condition which could affect said dog, other dogs, or staff's safety at INN The DogHouse, LLC. Owner represents that their dog is non-aggressive to other dogs and people.

\_\_\_\_\_ Boarding extremely old, chronically ill or otherwise debilitated pets requires extra care, which our caring and trained staff is happy to provide. However, special-needs pets, puppies and senior pets naturally have a higher risk of injury, stress-related illness, or exacerbation of any pre-existing condition. As such, by boarding your special-needs pet, puppy or senior pet with us you are waiving any claim for injury or illness experienced by your pet while in our care and that is not directly caused by the negligence or lack of care on the part of our staff.

\_\_\_\_\_ **Owner understands that their dog is in an environment that can cause cuts, scratches and bites from other dogs. We do our best to monitor all dogs in play group, however, animals can be unpredictable in a large group setting. Owner understands that animals can react and when they do it is fast and can cause severe damage to skin or body and in some cases may require medical attention.**

\_\_\_\_\_ **Owner assumes all financial responsibility for any problem that develops with their dog while at INN The DogHouse including medical costs (for any injury sustained in our facility), destruction of equipment, materials structures or property.**

\_\_\_\_\_ Owner agrees to provide updated vaccination and veterinary records upon request and understands that refusal to do so will prevent their dog from attending INN The DogHouse until such records are provided.

\_\_\_\_\_ Owners agrees that INN The DogHouse, their staff and volunteers, will not be held liable for any problems that develop provided reasonable care and precautions are followed, and hereby agree to release them and hold them harmless from any liability from their dog's attendance and participation at INN The DogHouse.

\_\_\_\_\_ \_\_\_\_\_ Owner understands and agrees that dogs will be intermingled with other dogs while boarding and in daycare. Kennels may be used at our discretion for the comfort of our entire group of dogs. If a dog is not spayed/neutered and this causes friction in the room, Owner understands that their dog will be placed into kennel daycare and or time out to prevent fights from breaking out in group play.

\_\_\_\_\_ **Owner understands that although INN The DogHouse requires that all dogs attending are healthy and up-to-date on vaccinations, some contagious illnesses may not show symptoms that can be detected by the owners or INN The DogHouse staff. Since the dogs are intermingling, there is a chance that your dog may contract a contagious condition such as kennel cough or an intestinal parasite. Owner recognizes that the benefits of an interactive playgroup are valuable to my dog and accept the potential risks. Owner understands that any and all veterinary costs from illnesses are at owners expense.**

\_\_\_\_\_ **Owner understands that INN The Doghouse is a highly physical environment that may exacerbate pre-existing conditions such as arthritis, orthopedic issues and exercise intolerance. Owner recognizes that the benefits of an interactive playgroup are valuable to my dog and accept the potential risks.**

\_\_\_\_\_ Owner agrees to pay for services at the dog's check-in into INN The DogHouse. Payment is accepted in cash, check or credit card. A \$25 fee will be assessed for each check returned by a financial institution. **INN The DogHouse has a no refund policy and owner agrees that all deposits, purchases or monies collected will not be refunded, however, it will be credited to owners account until the credit is used. There is no expiration on the credit given. Boarding Check-Out is at 12pm on day of pick-up, if later than 12pm, daycare fees apply.**

\_\_\_\_\_ Owner agrees to pick up their dog by the close of business, if the dog is picked up after the close of business the owner agrees to pay any additional charges set forth by INN The DogHouse.

\_\_\_\_\_ Owner understands that upon entering INN The DogHouse, their pet will be checked for fleas/ticks. If flea/tick are found, a flea/ /tick bath and/or treatment will be administered at owners expense.

\_\_\_\_\_ **Owner agrees to authorize emergency medical care to be provided by our house veterinarian, or an appropriate alternate to be determined by INN The DogHouse in the event my regular veterinarian is not available or that closer care is required. Owner will reimburse INN The DogHouse for any charges related to emergency care for their pet. This includes but is not limited to bites, nail scratches, stitches, sprains, raw paw pads, injuries to feet, and any other injury that can occur in a group play environment.**

\_\_\_\_\_ **Owner understands and agrees that INN The DogHouse will exercise all due diligence and care in the guardianship of their pet. Owner hereby waives and releases INN The DogHouse, its employees, owners and agents from any and all liability of any nature, for injury or damage, including that which may result from the action of any dog including their own, and the owner expressly assumes the risk of such damage or injury while their dog participates in or attends any function of INN The DogHouse, while on the grounds or the surrounding area thereto. Owner has read and agrees to the terms of this contract. Owner warrants that they have the authority to represent any and all other owners of this pet in signing this contract.**

\_\_\_\_\_ Owner agrees that photos of their pet may be taken and used on our social media sites and agrees to allow these photos to be used for business use including but not limited to any advertising, newsletters, social media, brochures, photos in our shop ect.

\_\_\_\_\_ **If a dog has been in cage-free boarding in the past, but is not a regular visitor, they may be required to do a second temperament test if they have been absent from our facility 4 months or more. Cage-free behaviors can change depending on the number of dogs in the rooms and types of dogs. We want to ensure a positive experience at our facility.**

\_\_\_\_\_ Owner understand that if a daycare package expires, they can buy back the missed days a \$6 per day.

\_\_\_\_ Owner understands that pre-paid packages are non-refundable and expire 90 days from the date of purchase (except for the monthly package). Fees are due and payable at the end of each day. Payment may be made by cash or credit card. Owner understand that we do have a No Refund Policy and that all monies will be put on a credit in the account only.

\_\_\_\_ Owner understand that if a daycare package expires, they can buy back the missed days a \$6 per day.

\_\_\_\_ Owner understands long term stay that dogs can lose weight, come home extremely tired and will want excessive water/food. We recommend on any stay longer than 5 days, to increase their food intake and add naps to their boarding. Group play is exercise and for many dogs it is a great weight loss regime. For thin or "at weight" dogs, they can lose too much weight during a stay, even when eating their normal amount, this is why an increase is highly recommended.

\_\_\_\_ Owner understands that cage-free boarding is 10-day maximum. Longer stays in cage-free boarding are at the Owner's sole discretion, and Owner understands that we at, INN The DogHouse do not recommend long term stays in cage-free.

\_\_\_\_ Owner understands that we do not allow "free-feeding" for boarding dogs, feeds are 1 or 2 times per day. Owner understands that if a dog has lunch in our facility, they are in a kennel for 2 hours to help their belly rest prior to exercise to prevent bloat or other illnesses.

\_\_\_\_ **Owner understands that we do NOT allow owners to mix medications, supplements or additives to ziploc bags with food. We will remove them and hand feed them to your dog and charge a medication fee. IF it is a medication that needs to be given and the dog must eat it, we will be happy to do so, however, it will be hand fed to ensure ingestion.**

\_\_\_\_ Owner understand that if their pet becomes ill or if the state of the animal's health otherwise requires attention, our first attempt is for the Owner to pick-up, if we cannot reach the owner, The Emergency contact is notified next. If we cannot reach either party, INN The DogHouse, at its sole discretion, is authorized to engage the services of a veterinarian or arrange for other requisite attention to the animal up to and including \$500.00 or \_\_\_\_\_, whichever is greater. If a veterinarian determines that emergency treatment, which Exceeds the authorized amount, is needed to save the animal's life or quality of life, and we cannot reach you or the Emergency Contact, we may authorize the veterinarian to perform the emergency treatment. Owner agrees to be responsible for all veterinary costs provided to your animal.

\_\_\_\_ Owner understands that credit cards on file are mandatory and necessary in the event of an emergency with your dog. Owner approves INN The DogHouse to bill that credit card in the event of an emergency and veterinary care is required.

**VETERINARIAN LIABILITY AND CARE. In the event that Owner's pet should need veterinary services while in the care of the INN the DogHouse, Owners request that the following conditions be adhered to (provide initials): Choose 1 of 3**

\_\_\_\_ **Save my pet regardless of the cost of any necessary treatment, medication, or surgical procedures.**

\_\_\_\_ **Use any and all reasonable and customary treatments, medications, or surgical procedures necessary to treat my pet, not to exceed \$ \_\_\_\_\_.**

\_\_\_\_ **Pet Parent does not want my pet treated by a veterinarian under any circumstances, even in a life-threatening situation.**

\_\_\_\_ If a pet passes away at INN The DogHouse, it will be brought to its or the nearest veterinarian. PET PARENT AGREES THAT PET PARENT IS FULLY RESPONSIBLE FOR THE COST OF ANY SUCH MEDICAL TREATMENT, AND FOR THE COST OF ANY TRANSPORTATION FOR THE PURPOSES OF SUCH TREATMENT PROVIDED TO THE PET. Please have a plan of action with your veterinarian on your wishes with the remains.

\_\_\_\_ If a dog has been in cage-free boarding in the past, but is not a regular visitor, they may be required to do a second temperament test if they have been absent from our facility 4 months or more. Cage-free behaviors can change depending on the number of dogs in the rooms and types of dogs. We want to ensure a positive experience at our facility.

\_\_\_\_ **Unaltered males and females are welcome at our facility up to ages 6 months. If after 6 months, Owner does not spay/neuter, INN The DogHouse will make the decision based on behaviors if the dog can be in group play or kennel daycare. Other dogs can sense the smells of unaltered animals and in groups it can cause aggression and injury. Unaltered females in heat are welcome only in kennel boarding. They cannot be in groups at all.**

I certify that I have read and understand this agreement. I accept all the terms, conditions and statements of this agreement.

Signature of Owner \_\_\_\_\_ Date: \_\_\_\_\_

Print name \_\_\_\_\_